



BraapZap limited warranty for all rebuilt battery packs.

Thank you for purchasing a rebuilt battery pack. We have made every effort to provide you with a meticulously crafted and professionally rebuilt battery pack that will meet or exceed OEM specifications and will last for years with proper care. Every detail has been considered while rebuilding your pack and this includes premium laser cut pure nickel plates and strips, top quality name brand cells, micro-volt balancing during assembly and state-of-the art capacitor discharge spot welds. Our confidence in our quality allows us to warranty our work as follows:

Warranty period:

- 6 months on rebuilt battery packs.

What our warranty covers:

- Manufacturing defects, faults or failure within the warranty period.
- Original purchasers of product when a failure presents within the 6-month warranty period.

What our warranty does not cover:

- Any misuse in charging, storing or discharging of the battery pack will void this limited warranty.
- Damage to the battery pack caused by dropping, crushing or impact.
- Damage to the battery pack caused by water, natural disaster, fires, storms or floods.
- Damage to the battery pack as a result of unattended deep discharge or freezing. Leaving the battery pack in the garage over the winter and not charging it for 5 months is not covered!
- Damage to the battery pack from foreign objects or debris.
- Damage caused by incorrect fitment, installation or assembly of the battery pack.
- Modifications, alterations or installation of aftermarket parts that are not supplied as OEM.
- Modifications to the battery pack including "BMS bypass".
- Use of the OEM battery pack on non-OEM applications or special construction vehicles

- Any damage to the battery pack caused during shipping.
- Non-functional BMS (Battery Management System) Electronics

How do I request a warranty repair or replacement?

- Contact BraapZap via phone or email to determine if your battery pack is still under warranty. If so, you may drop off your battery pack at the BraapZap repair facility or elect to ship your battery pack to us at your expense.
- Once the product has been returned to us, we will determine the cause of failure. Note that we are able to verify by testing whether or not you properly maintained your pack by periodic charging.
- If it was determined that your pack failed due to manufacturing defects, individual cell faults or failure, BraapZap may elect to replace any damaged or under-performing cell groups to bring your battery pack back into OEM specifications.
- Limited warranties are non-transferable, and you must provide proof of purchase from us, BraapZap before asking for a warranty replacement.
- **We do not refund any shipping costs.**

LiPo battery pack warnings and best practices:

- Lithium-based batteries are volatile. Failure to follow these warnings and instructions may result in fire, bodily injury and/or property damage if charged or used improperly. Batteries & packs may explode and cause fire if misused or defective.
- Do not store the pack at 100% SOC. 75%-80% is recommended for maximum life. Bring the pack to 100% SOC just prior to use.
- Keep the battery pack between 50-80 degrees F...especially over winter.
- During prolonged storage intervals, check the pack every 2 weeks and top up to 80% SOC.
- Never store batteries in your living area and never charge LiPo batteries unattended or overnight.
- Allow the battery to cool to room temperature before recharging.